rePUSHTI

REVERIFICATION

Adding Method to the Madness

What is the **madness in re-verification?**

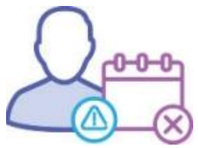
From Supplier Side	From Agent / Agency	From Hotel
Incorrect Phone Number	Incorrect number of Pax	Incorrect Hotel Name / location
Special Characters in Address (language difference)	Incorrect Room Type	Closed temporarily / permanently
Incorrect star rating	Age of child not declared	Booking unavailable in Hotel System
Hotel merged with another property	Same lead name for all rooms	Hotel cancels booking due to non-receipt of payment
Payment not obliged on time	More people show-up at the Hotel	Stop sale from Hotel
Duplicate booking under same guest name		
Mapping Issue		
Booking cancellation from supplier		

How **re-verification works** in agencies?

Dedicated Personnel
For Booking Verification

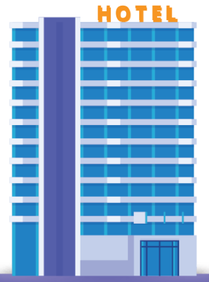
High International
Call Rates

20 to 30% of Travel Agents’
time for verification



Manual Activity / Chances of
Errors /Missed bookings

Your Customers Could be **Surprised at the Hotel!**



Agency in Malaysia

Booked a Hotel in Bangladesh

09:00 AM

Customer Reaches Hotel on the day of booking

11:00 AM

Hotel asks for Payment Receipt for confirmation

03:00 PM

Travel Agent asks Hotel Supplier to share the receipt

03:00 PM

Supplier says, payment has been made through standard settlement

05:00 PM

Hotel is not satisfied with the answer

07:00 PM

Supplier asks Travel Agent to book an alternate Hotel

09:00 PM

Travel Makes alternate arrangement for the Customer

Do Not Let Your Travel
Bookings Be Uncertain

Agency in Dubai

Booked Hotel in Saudi Arabia

The booking came into **rePUSHTI** System

First touch with Hotel for **re-verification : FAILED**

Second Touch with Hotel for **re-verification: FAILED**

Third Touch with Hotel for **re-verification: FAILED**

Through our multi-touch system,

we tried to reach the booked hotel for re-verification

Outcome : Outcome : Booking was successful in the supplier System, but the **Hotel had Shutdown**

Post pandemic a lot of hotels have shutdown. A common error is that hotels do not update the inventory in the supplier network and bookings get made against these Hotels.

rePUSHTI

HOW HAS YOUR **RE-VERIFICATION EXPERIENCE BEEN?**

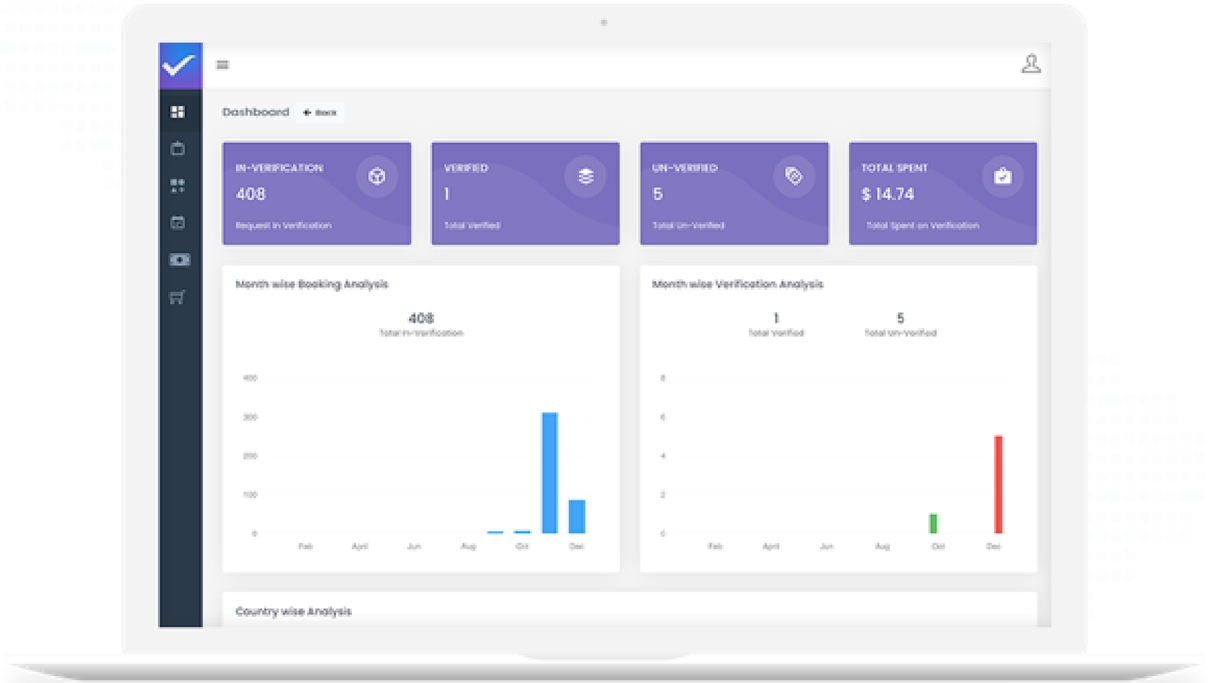
Let's Bust **Some Myths**

Booking Confirmation	Booking Re-verification
Completed at the time of booking	Completed post booking (closer to check-in date)
Confirmation is issued by supplier & booking system	Done directly by Hotel via call or email
Agent get's the confirmation number upon successful booking	Agent / Agency calls later to confirm the booking with Hotel
Agent / Agency calls later to confirm the booking with Hotel	Checks all the parameter of the booking
Confirmation is not re-verification	Re-verification happens only after confirmation

VS

rePUSHTI

A Simplified way to Re-verify your bookings



Cloud Based Platform

Improve margins per booking

Ready to connect API across all Travel Platforms

Re-verify bookings across Hotels, Flights, Activities, Tours, FIT, MICE etc.

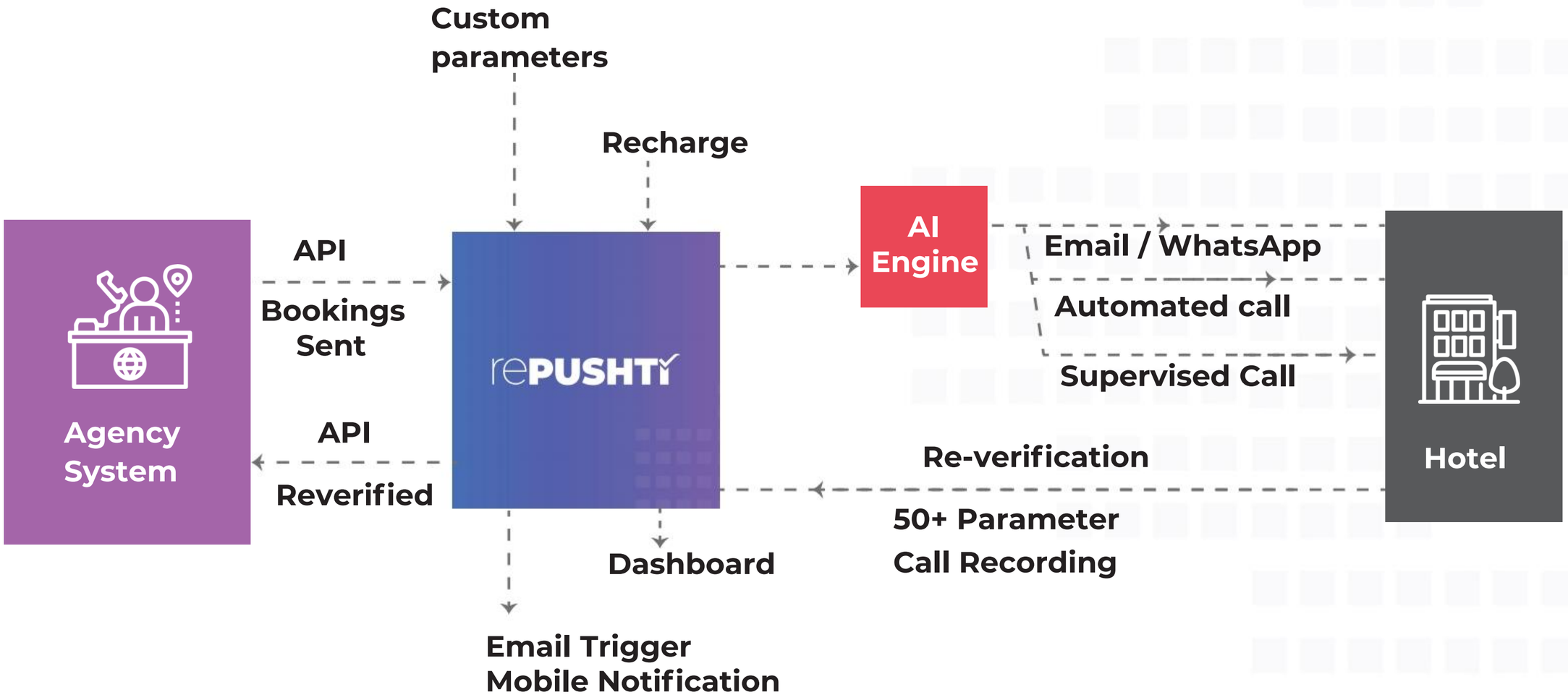
Automated Verification Through API

System generated calls, monitored by experts

Notify Customers, Clients and Agents on Successful Re-verification

Improve Customer Experience

How it **works**?


Custom parameters
Recharge
Agency System
API
Bookings Sent
API
Reverified
rePUSHTY
AI Engine
Email / WhatsApp
Automated call
Supervised Call
Hotel
Re-verification
50+ Parameter
Call Recording
Dashboard
Email Trigger
Mobile Notification

What are the **parameters re-verified?**

PROPERTY INFO

NAME
STAR RATING
CITY
OTEL_COUNTRY
"PHONE_NO
ADDRESS

CHECK INFO

CHECK_IN_DATE
CHECK_OUT_DATE

GUEST INFO

LEADER_NAME
LEADER_CITY
LEADER_COUNTRY
LEADER_EMAIL_ID
LEADER_PHONE_NUMBER
INCLUDING COUNTRY CODE

BOOKING INFO

NUMBER_OF_CHILD
NUMBER_OF_ROOMS
NUMBER_OF_ADULTS

OPTION 1 SENDING ONLY ONE SPECIAL_REQUEST

SPECIAL_REQUEST

OPTION 2 SENDING MULTIPLE SPECIAL_REQUEST

SPECIAL_REQUEST_0
SPECIAL_REQUEST_1
SPECIAL_REQUEST_3

BOOKING_DATE

BOOKING_STATUS

SYSTEM INFO

RESERVATION_ID
CONFIRMATION_ID
BOOKING_TYPE

SUPPLIER INFO

SUPPLIER_REFERENCE_NUMBER
SUPPLIER_NAME

ROOM & MEAL INFO

OPTION 1 SENDING ONLY ONE ROOM_CATEGORY

ROOM_CATEGORY

OPTION 2 SENDING MULTIPLE ROOM_CATEGORY

ROOM_CATEGORY_0
ROOM_CATEGORY_1
ROOM_CATEGORY_3

OPTION 1 SENDING ONLY ONE MEAL_BASIS

MEAL_BASIS

OPTION 2 SENDING MULTIPLE MEAL_BASIS

MEAL_BASIS_0
MEAL_BASIS_1
MEAL_BASIS_3

PAYMENT STATUS

PAYMENT_STATUS

OTHER INFO

ISO_code

USED ONLY WHEN BOOKING DATA IS CHANGED

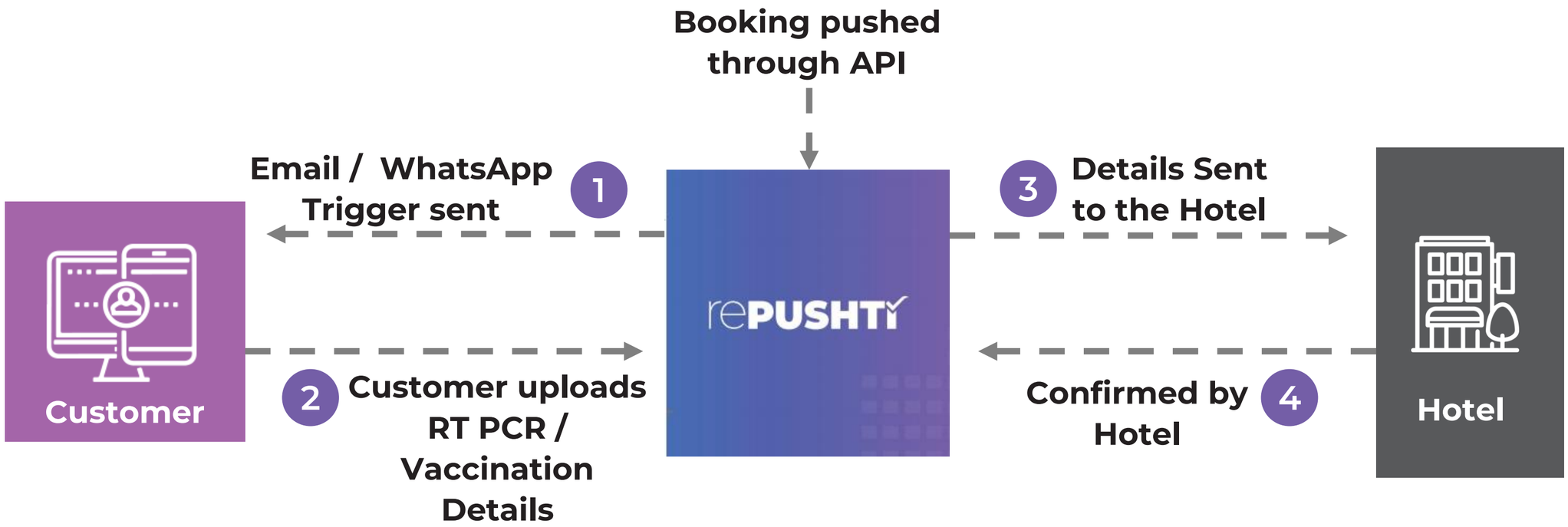
MODIFY_DATA

CUSTOM PARAMETERS

RT PCR TEST
VACCINATION INFO
BUSINESS TAX CODES

RT PCR Test & Vaccination Verification

You can now collect, pass & verify RT PCR / Vaccination info,
to the Hotel before customers check-in



How to **get started with rePUSHTI?**

STEP 1

Register and Login @ www.repushti.com

STEP 2

Connect your Travel Platform through ready API

STEP 3

Check your Bookings Data on rePUSHTI

STEP 4

Choose your Package and Recharge your account

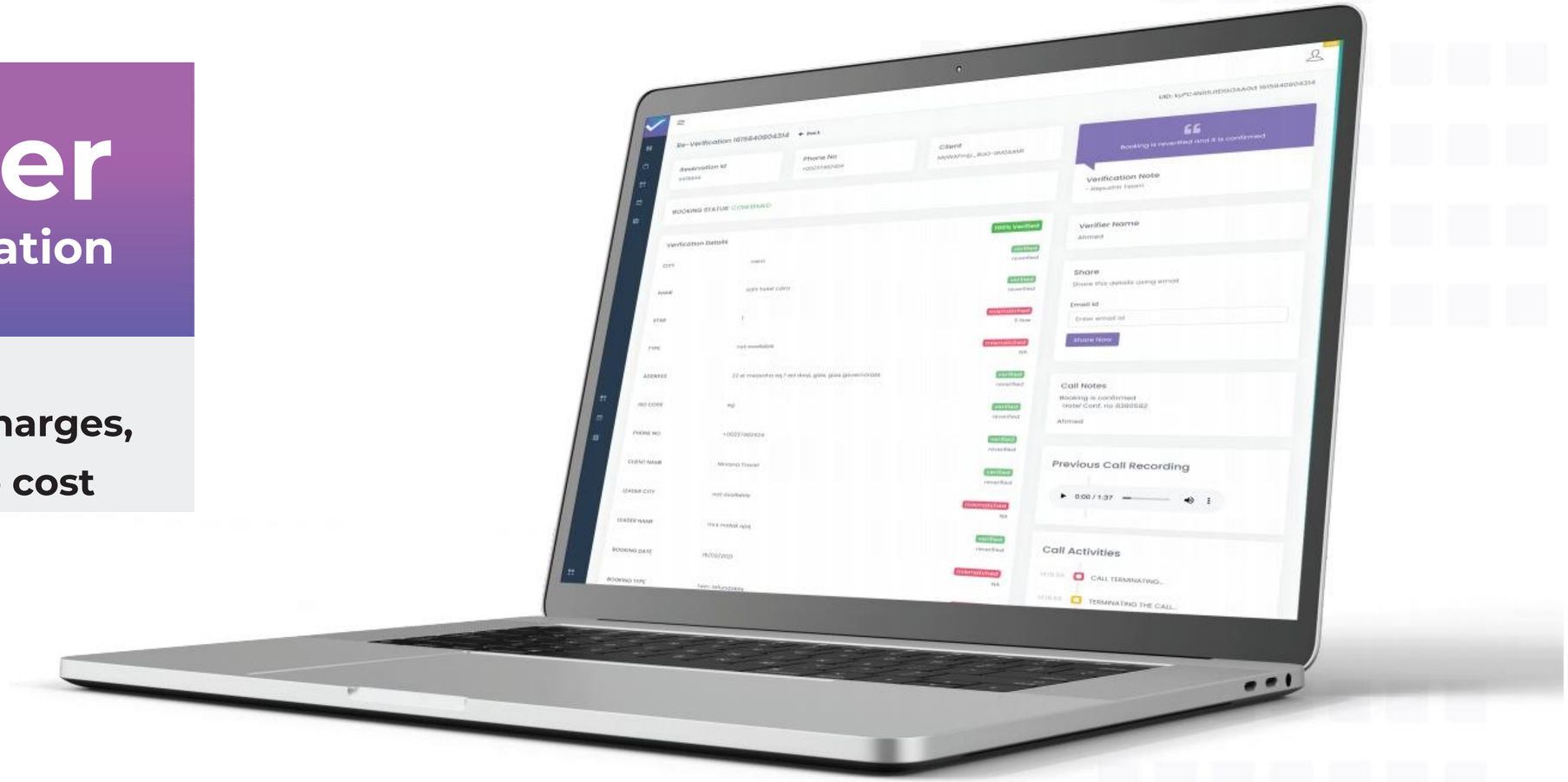
You are now ready to re-verify your bookings!

Pricing

$1 Per
Reverification

No hidden charges,

No set-up cost

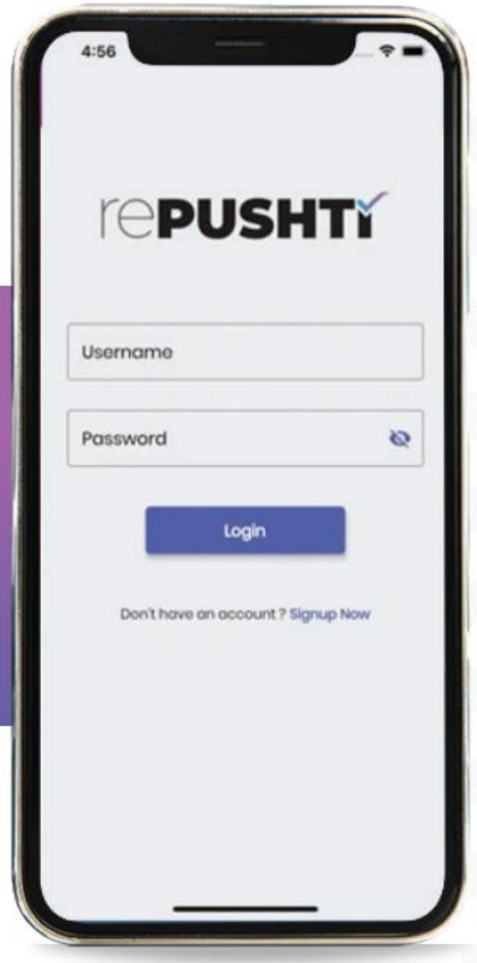


Early Bird Offer

20% Extra

Re-verification credits
on your first recharge!

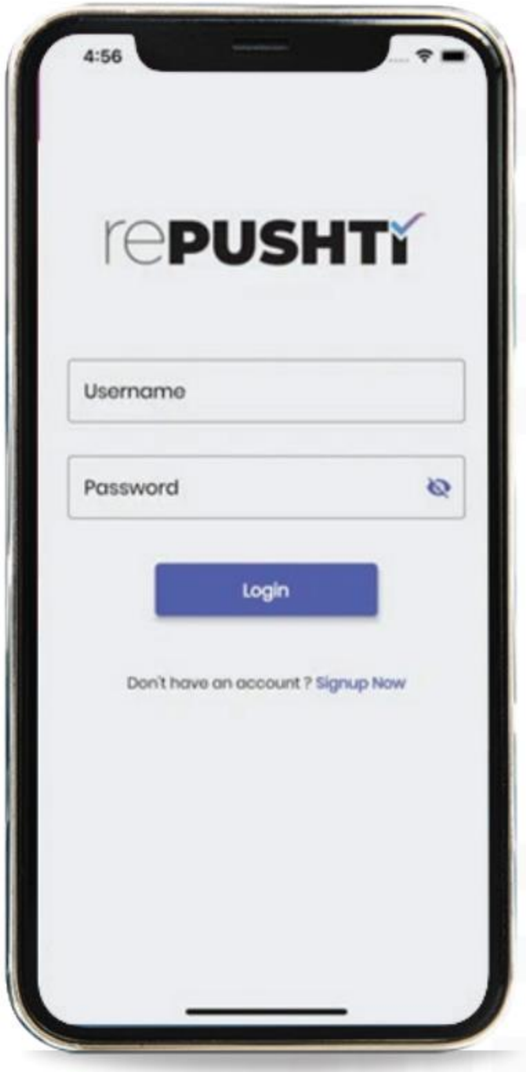
Valid for recharges on or before 31 Oct 2022



Scale your **Re-verification Process**

Get additional credits with your recharges

		Additional Credits	
Recharge Amount	**USD**	**Bank Transfer**	**Credit Card**
	Up to 500	**3%**	**0**
	501 - 1000	**5%**	**2%**
	1001 – 5000	**8%**	**5%**
	5001+	**10%**	**7%**
Example	**USD**	**Bank Transfer**	**Credit Card**
	400	**412**	**400**
	700	**735**	**714**
	2000	**2160**	**2100**
	7500	**8250**	**8025**



THANK YOU

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