

START YOUR ONLINE UMRAH SERVICES

Roadmap for Travel Agencies and Operators



Your Preferred Hajj and Umrah Software



Complete Booking Software

- Live Connectivity with **Maqam GDS**
- Real-time** Booking of Hotels, Transportation and Ground Services
- Easy re-direction to **e-Visa** System in B2C with BRN

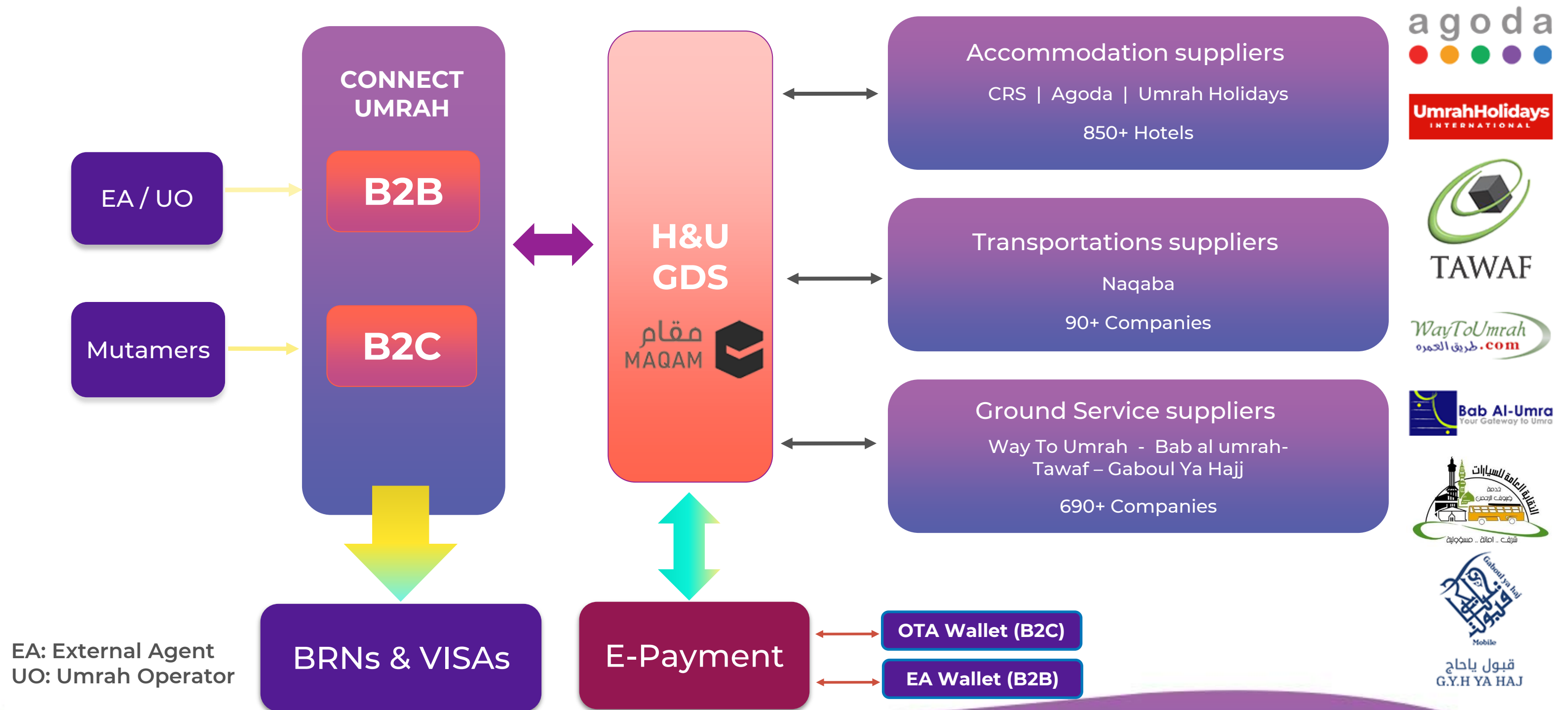
Specially Designed for Hajj & Umrah

- Suitable for **Umrah Operators (UO) and External Agents (EA)**
- Dedicated features built for **easy and fast** booking experience
- Available in **Arabic and English**

Proven Technology For You

- Integration, **Certified** by Ministry of Hajj & Umrah
- Middle East's Leading** Travel ERP Technology Provider 2017 – 2020
- 15+ years** of Service Excellence in Travel Technology

Umrah OTA Platform Architecture



Connect Umrah



Hotel Booking Engine



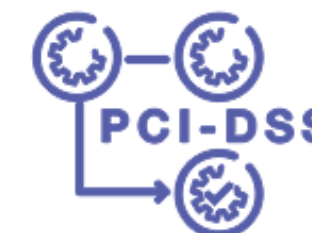
Transportation Booking Engine



Ground Services Booking



Secure Cloud Hosting



PCI / DSS Compliance



Role Based Access



Multilingual Support



Omnichannel Access
(Web + Mobile)



Content Management System



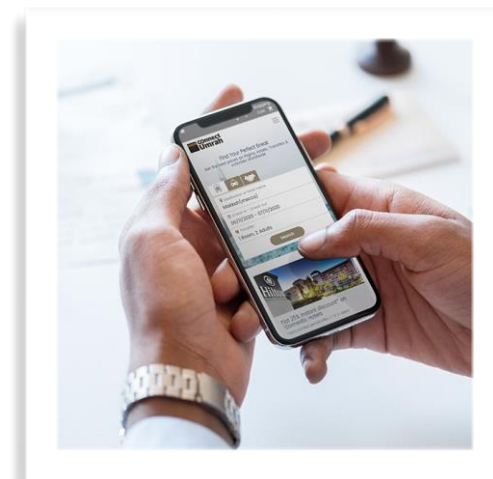
Business Intelligence Reports

Connect Umrah



B2B Features

- Travel Agents can make booking for up to 49 Pax in a single booking
- Option to share quotations with partners / end customers
- Additional mark-up options available to agents and sub-agents

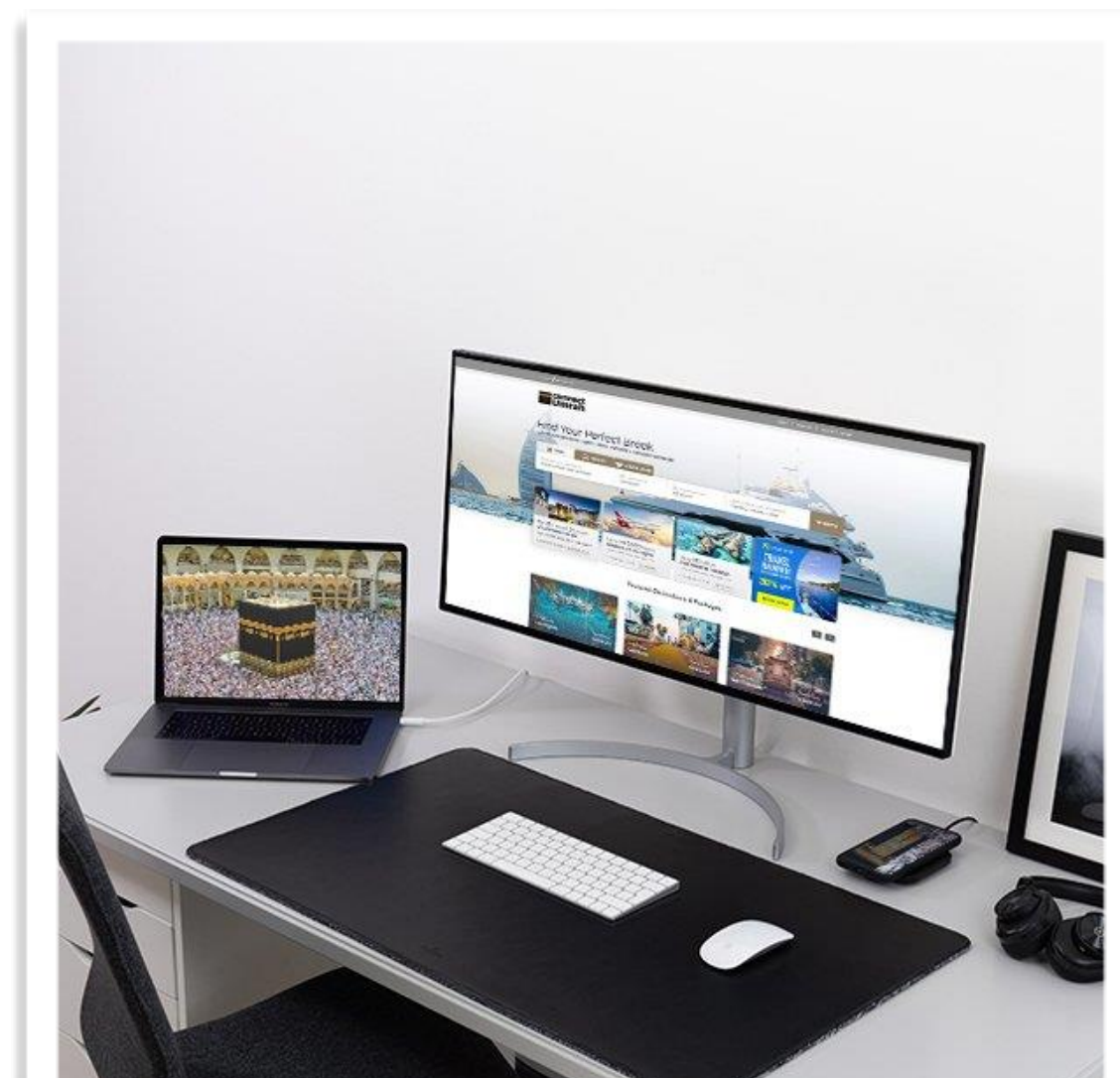


B2C Features

- Book Multiple Products in One Go with Shopping Cart Module and generate (BRN) for all bookings
- Option to produce visa link by generating pending BRNs and update them under failed bookings
- Easy re-direction to e-visa system post successful booking

Ready to Deploy – Booking Platform

- Live connectivity to Maqam GDS (Saudi Arabia GDS) for real time booking
- B2B and B2C Booking Processes in one package
- Easy to create Agents and Sub-Agents
- Dynamically manage rules, mark-ups and discounts
- Tested and verified connection with all suppliers
- E-Wallet mode of payment through Ministry E-wallet and Agent IBAN Number



Operational Features



Hotel Booking Features

- Powerful Search and Filter to display all hotels from all suppliers
- Add your contracted or favourite hotels to your “My Favourites” list
- Option to conduct a hotel search only within your **“My Favourites”** list
- Book multiple rooms and room groups based on your requirement



Transportation Booking Features

- In-built integrations with approved Transport provider for easy booking
- Fetch Real-time Inventory with Dynamic Mark-up Management
- Provide the flexibility to choose between private and shared transfer across all vehicle types

Operational Features



Ground Services to B2C

- Provide different ground service packages from approved suppliers
- Display Ground Service Packages from all providers in a single feed
- Easy Search Filter and Booking Process for B2C Customers
- Generate Booking Reference Number in real-time with every booking



Serve Local Inventory

- Powerful Extranet capabilities to upload and manage your own content
- Manage mark-ups and rules for local inventory separately
- Manage complete local content through dedicated local contracting and supplier logins
- Sell all local inventory through same screen

Why Connect Umrah?

- Developed in accordance with Ministry
- Robust Technology
- Connected with all suppliers

- Faster Implementation
- Auto Scalability
- Business Continuity

- Industry Leading After Sales Service
- Customised OTA
- SEO friendly pages

Industry Leading After Sales Support



Chat & Telephonic
Support



Upload & Tracking
Service



Weekly Calls
with Clients



Define Escalation
Matrix



JIRA Services Desk for Bug
Reporting & Tracking
Purpose



Easy Tools &
Features To Manage
Technical Problems



Proactive
Supplier Updates



Client Updates
Based On Well
Defined Processes

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